



WA4204-G2/WA4304-G2

WORKABOUT PRO

Multi-Dock

User Manual

September, 2007

PN 400092.A



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Return-To-Factory Warranty

Psion Teklogix provides a return to factory warranty on this product for a period of twelve (12) months in accordance with the statement of Warranty and Product Support provided at:

www.psionteklogix.com/warranty.

The warranty on Psion Teklogix manufactured equipment does not extend to any product that has been tampered with, altered, or repaired by any person other than an employee of an authorized Psion Teklogix service organization. See Psion Teklogix terms and conditions of sale for full details.

 ***Important: Psion Teklogix warranties take effect on the date of shipment.***

Service

Psion Teklogix provides a complete range of product support services to its customers.

For detailed information, please refer to See 6.0: Support Services And Worldwide Offices. This section also provides information about accessing support services through the Psion Teklogix web site.

 **Waste Electrical and Electronic Equipment (WEEE) Directive 2002/96/EC**

This Product, and its accessories, comply with the requirements of the Waste Electrical and Electronic Equipment (WEEE) Directive 2002/96/EC.

If your end-of-life Psion Teklogix product or accessory carries a label as shown here, please contact your local country representative for details on how to arrange recycling. For a list of international subsidiaries, please go to:

<http://www.psionteklogix.com/EnvironmentalCompliance>

List of Approvals

North America

EMC: FCC part 15, subpart B; class B

Europe

EMC and Low Voltage Directives

This equipment complies with the essential requirements of EMC Directive 2004/108/EC and Low Voltage Directive 72/23/EEC Declaration of Conformity available on www.psionteklogix.com/DoC

CE Mark

When used in a residential, commercial or light industrial environment the product and its approved UK and European peripherals fulfill all requirements for CE marking.

E mark: vehicle directive 95/54/EEC

Most of the world countries - safety approvals covered by CB report based on EN60950-1.

Restriction On Hazardous Substances (RoHS) Directive 2002/95/EC

What is RoHS?

The European Union has mandated that high environmental standards be met in the design and manufacture of electronic and electrical products sold in Europe, to reduce hazardous substances from entering the environment.

The “Restriction on Hazardous Substances Directive (RoHS)” prescribes the maximum trace levels of lead, cadmium, mercury, hexavalent chromium, and flame retardants PBB and PBDE that may be contained in a product. Only products meeting these high environmental standards may be “placed on the market” in EU member states after July 1, 2006.



RoHS Logo

Although there is no legal requirement to mark the RoHS-compliant products, Psion Teklogix Inc. indicates its compliance with the directive as follows:

The RoHS logo located either on the back of the product or underneath the battery in the battery compartment (or on a related accessory such as the charger or docking station) signifies that the product is RoHS-compliant as per the EU directive. Other than as noted below, a Psion Teklogix product that does not have an accompanying RoHS logo signifies that it was placed on the EU market prior to July 1, 2006, and is thereby exempt from the directive.



Note: Not all accessories or peripherals will have a RoHS logo due to physical space limitations or as a result of their exempt status.

Disclaimer

Every effort has been made to make this material complete, accurate, and up-to-date. In addition, changes are periodically added to the information herein; these changes will be incorporated into new editions of the publication.

Psion Teklogix Inc. reserves the right to make improvements and/or changes in the product(s) and/or the program(s) described in this document without notice, and shall not be responsible for any damages, including but not limited to consequential damages, caused by reliance on the material presented, including but not limited to typographical errors.

Declaration of Conformity

Declaration of Conformity Documents are provided at:
www.psionteklogix.com/DoC

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Multi-Dock

WA4204-G2 7525M/C, 7527C

WA4304-G2 7525S, 7527S



I.0 Important Multi-Dock Safety Instructions

Important: SAVE THESE INSTRUCTIONS – This manual contains important safety and operating instructions for the Multi-Dock.

- Before using the Multi-Dock, read all instructions and cautionary markings on (1) the Multi-Dock, (2) the WORKABOUT PRO computer,
- Use of an attachment not recommended or sold by the Multi-Dock manufacturer may result in fire, electric shock, or personal injury.
- To reduce risk of damage to the electric plug and cord when unplugging the charger, pull the plug rather than the cord.
- Make sure the cord is positioned so that it is not stepped on, tripped over, or otherwise subjected to damage or stress.
- Do not operate the charger with a damaged cord or plug. Replace immediately.
- Do not operate the charger if it has received a sharp blow, been dropped, or otherwise damaged in any way; it should be inspected by qualified service personnel.

- Do not disassemble the charger; it should be repaired by qualified service personnel. Incorrect reassembly may result in electric shock or fire.
- To reduce risk of electric shock, unplug the charger from the outlet before attempting any maintenance or cleaning.
- An extension cord should not be used unless absolutely necessary. Use of an improper extension cord could result in fire or electric shock.
- If an extension cord must be used, make sure:
 - The plug pins on the extension cord are the same number, size, and shape as those on the charger.
 - The extension cord is properly wired and in good electrical condition and that the wire size is larger than 16 AWG.
- Do not expose the Multi-Dock to rain or snow.
- Do not use the charger if any of the batteries or the charger get more than lukewarm. The equipment should be inspected by qualified personnel.



THE MAINS POWER CORD SHALL COMPLY WITH NATIONAL SAFETY REGULATIONS OF THE COUNTRY WHERE THE EQUIPMENT IS TO BE SOLD.

CHARGER IS COMPATIBLE WITH 100-240VAC MAINS.
FOR INDOOR USE ONLY

2.0 Installation

- Keep the WA4204-G2/WA4304-G2 away from excessive dirt, dust and contaminants.
- The handheld computer internal charger will not charge batteries outside an ambient temperature range of 0°C to 39°C (32°F to 102°F). It is recommended that this charger be operated at room temperature for maximum performance – between 18°C and 25°C (64°F to 77°F).
- After unpacking the unit:
 - Visually inspect the Multi-Dock for possible damage.
 - The Multi-Dock can consume up to 1.35A @ 120VAC or 0.675A @ 240VAC. Check to ensure the mains circuit supplying the charger is adequate for this loading (especially if several docks are being powered from the same circuit)
- Install the IEC power cord and apply power.
- A green LED in the center of the front panel (see figure 3.1) lights to indicate that power is present. The Multi-Dock is now ready for operation.

3.0 Multi-Dock Operation

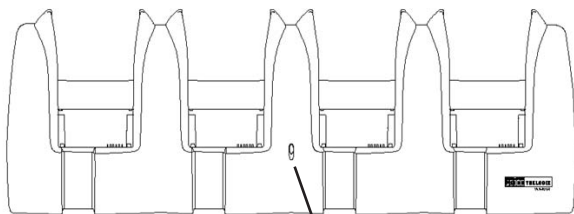
The WA4204-G2/WA4304-G2 Multi-Dock (Figure 3.1) is a desktop model designed to accept the handheld computer for Ethernet data transfer and supply power to the handheld computer internal battery charger.

The Multi-Dock is equipped with a 10/100BaseT Ethernet interface and connects from one to four handheld computers to an Ethernet network. The Multi-Dock Ethernet port is compatible with 10BaseT and 100BaseT Ethernet networks. Adapters (not supplied) are available, if required, to convert this port to older style Ethernet interfaces.

The rear-mounted RJ45 connector incorporates LEDs that indicate data traffic (see Figure 3.2) when the handheld is in the cradle, powered on and the dock is connected to mains. The green Link LED flashes to indicate the presence of data traffic. The yellow Speed LED is steady “on” when the network is 100Mbps and “off” when the network is 10Mbps.

3.1 Operator Controls

The Multi-Dock has no operator controls or power switch.



Power LED

Figure 3.1

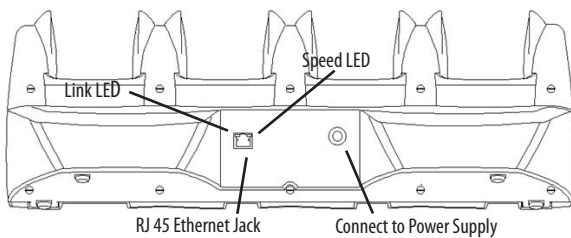


Figure 3.2

3.2 Charging the Handheld Computer Battery

The Multi-Dock supplies DC power to enable the handheld computer internal fast charger. Normally, it takes from 2.0 to 4.0 hours to fully charge the handheld computer internal battery.

- Slide the handheld computer into the cradle portion of the dock until tightly latched.
- The battery charge LED on the handheld computer will illuminate indicating that the unit has external power and battery charging will begin. It is safe to leave the handheld computer in the Multi-Dock cradle while it is not in use – the battery will not be overcharged.

When installed in the cradle of the Multi-Dock, the handheld's battery charge LED (handheld upper left) will illuminate to indicate the unit has external power and may charge the internal battery.



Note: Battery charging continues whether the handheld computer is switched on or off.

The handheld LCD flashes an icon when the battery is charging. During charge, the handheld LED will be flashing green. Then it will turn to steady green when fully charged.

If the battery is faulty or charged beyond operating temperatures, the LED is red.

The handheld terminal stops applying power to the battery when it is fully charged – there is no risk of overcharge if the battery remains in the charge slot.



Important: If your WORKABOUT PRO is equipped with a protective carrying case or other such case, these accessories need to be removed before installing the unit in the Vehicle Cradle. There is no need to remove handstraps, pistol grips or tethered devices from the unit.

4.0 Cleaning and Maintaining The Multi-Dock

- Do not immerse the unit in water. Dampen a soft cloth with mild detergent to wipe the unit clean.
- Use only mild detergent or soapy water on a slightly damp cloth to clean the Multi-Dock.
- Avoid abrasive cleaners, solvents or strong chemicals for cleaning.
- The Multi-Dock has a plastic case and stamped logo that is susceptible to harsh chemicals. The plastic and stamping is partially soluble in oils, mineral spirits and gasoline. They slowly decompose in strong alkaline solutions.
- To clean ink marks from the label, use isopropyl alcohol.
- Two latches in the Multi-Dock holds the WORKABOUT PRO firmly in place. Although this mechanism is designed for at least 5,000 cycles, it will wear over time and will no longer lock the WORKABOUT PRO securely in the Multi-Dock. For replacement parts and instructions contact Psion Teklogix (See 6.0: Support Services And Worldwide Offices). Partial disassembly is required.

5.0 Troubleshooting

5.1 Power LED Does Not Light Up

- Remove handheld, and unplug the Multi-Dock.
- Connect another device to the mains outlet to ensure there is power.
- Remove the IEC mains power cable from the Multi-Dock, and check it for damage.
- Reconnect the Multi-Dock mains cable and mains outlet.
- If the power LED still does not light up, the Multi-Dock requires service.

5.2 No Charge LED on the Handheld Computer When Installed in the Multi-Dock

- Remove the handheld, and carefully clean the contacts on the bottom of the handheld with soapy water or alcohol.
- If necessary, also clean the tops of the mating pogo pins on the Multi-Dock - taking care not to bend or damage them.

5.3 No Green Link LED (RJ45) Connector When Connected to a Network

- Check the Ethernet cable. Replace if the cable is suspect.
- Contact your network administrator.

5.4 No Yellow (100BaseT) Speed LED on the RJ45 Connector When Connected to a 100BaseT Network

- Check the Ethernet cable. Replace if the cable is suspect.
- Contact your network administrator to ensure the network jack is running at 100Mbps.

6. Support Services & Worldwide Offices

Psion Teklogix provides a complete range of product support services to its customers worldwide. These services include technical support and product repairs.

6.1 Technical Support

For technical support in North America:

Call Toll free: +1 800 387 8898 Option 3, or

Direct Dial: +1 905 813 9900 Ext. 1999 Option 3.

For technical support in EMEA (Europe, Middle East and Africa), please contact the local office listed in the website below:
<http://www.psionteklogix.com/EMEASupport>

For technical support in Asia, please contact the local office listed in the website: *<http://www.psionteklogix.com>*

Technical Support for Mobile Computing Products is provided via email through the Psion Teklogix customer and partner extranets. To reach the website, go to www.psionteklogix.com, and click on the appropriate Teknet link on the home page. Then click on the “Login” button or the “Register” button, depending on whether you have previously registered for Teknet. Once you have logged in, search for the “Support Request Form”.

6.2 Product Repairs

For repair service in North America:

Call Toll free: +1 800 387 8898 Option 2 or

Direct Dial: +1 905 813 9900 Ext. 1999 Option 2.

For repair service in EMEA (Europe, Middle East and Africa), please contact the local office listed in the following website:

<http://www.psionteklogix.com/EMEASupport>

For repair service in Asia, please contact the local office listed in the website below:

<http://www.psionteklogix.com>

6.3 Worldwide Offices

COMPANY HEADQUARTERS

Psion Teklogix Inc.
2100 Meadowvale Boulevard
Mississauga Ontario
Canada L5N 7J9
Tel: +1 905 813 9900
Fax: +1 905 812 6300
Email: salescdn@psion.com

Continued next page:

CANADIAN SERVICE CENTRE

Psion Teklogix Inc.

7170 West Credit Ave., Unit #1

Mississauga, Ontario

Canada L5N 7J9

Tel: +1 800 387 8898 Option 2 - or -

Direct: + 1 905 813 9900 Ext. 1999 Option 2

Fax: + 1 905 812 6304

Web: www.psionteklogix.com

NORTH AMERICAN HEADQUARTERS AND U.S. SERVICE CENTRE

Psion Teklogix Corp.

1810 Airport Exchange Boulevard

Suite 500

Erlanger, Kentucky

USA 41018

Tel: +1 859 371 6006

Fax: +1 859 371 6422

Email: salesusa@psion.com

INTERNATIONAL SUBSIDIARIES

(SEE ALSO WWW.PSIONTEKLOGIX.COM/SUBSIDIARIES)

PSION TEKLOGIX S.A.

La Duranne

135 Rue rene Descartes BP 421000

13591 Aix-En-Provence

Cedex 3, France

Tel: +33 4 42 90 88 09

Fax: +33 4 42 90 88 88

E-MAIL: TEKEURO@PSION.COM

For a complete listing of international offices, please refer to:
www.pSIONteklogix.com

